



POLICIES

BEFORE YOUR APPOINTMENT

- ☐ On return visits to our studio, we ask you to arrive 5 minutes prior to your scheduled appointment. Appointment will be canceled or rescheduled if you arrive more than 5 minutes past your appointment time.
- ☐ Do not wear eye makeup. Makeup close to the eye area must be removed prior to the application process. Use a mild, oil free cleanser. Do not use oil-based makeup remover.
- ☐ Do not apply face cream or sunblock in the eye area.
- ☐ Do not bring anyone to your appointment, this is a luxury treatment for you to enjoy and wind down.

CANCELLATION POLICY

- ☐ Your appointments are very important to us, it is time reserved especially for you. We understand that adjustments are necessary, therefore we respectfully request at least a **2 hour notice** for cancellations.

AGE RESTRICTIONS

- ☐ Our minimum age requirement for services is 18 years of age. Anyone under the age of 18 will need to be approved by the owner, have a parent sign a consent form, and under certain circumstances, parents will be asked to be present during the entire service provided.

LASH FILL POLICY

- ☐ If 40% - 50% of your lashes are detached or grown out it will be considered a new full set of lashes.
- ☐ 2 Week Fills: No more than 40% loss of initial set.
- ☐ 3 Week Fills: No more than 50% loss of initial set.
- ☐ After 4 Weeks: You will need a new full set of lashes. Even if you have lash retention, lashes need maintenance at least once a month to ensure your lashes are happy and healthy. We must remove lashes that are grown out.

Client: _____

Date: _____

PRICING AND POLICIES ARE SUBJECT TO CHANGE AT ANY TIME.